

# 3 key technical designs to create Smarter Workspaces

# Overview



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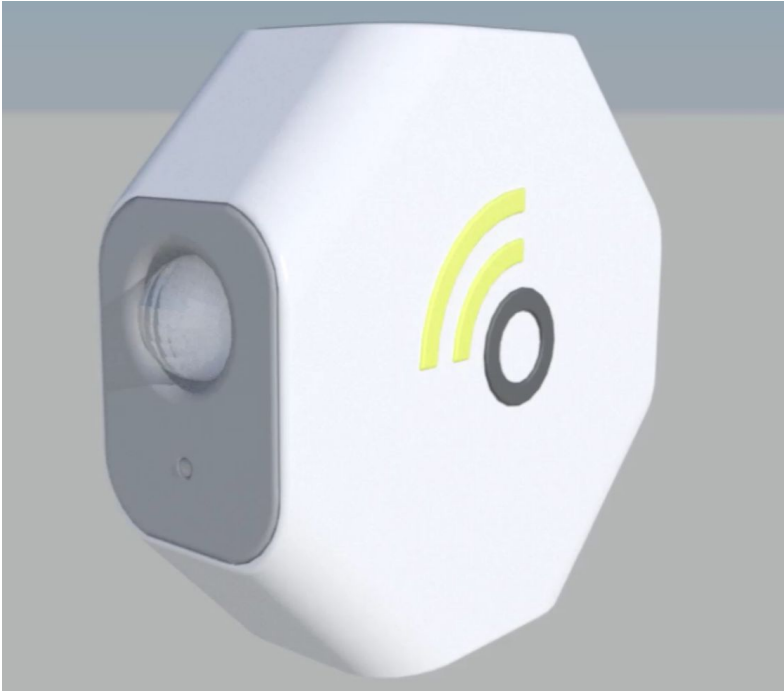
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Service Delivery Manager

## In today's session we'll cover

- Types of utilisation sensors available
- The ideal network required for Smart Buildings
- Deployment best practices to mitigate risks
- Q&As

# Types of utilisation sensors and how they work



## Desk & phone booth sensors

- Battery Powered - 2-3 year battery life
- PIR - Motion sensors

## Meeting room presence

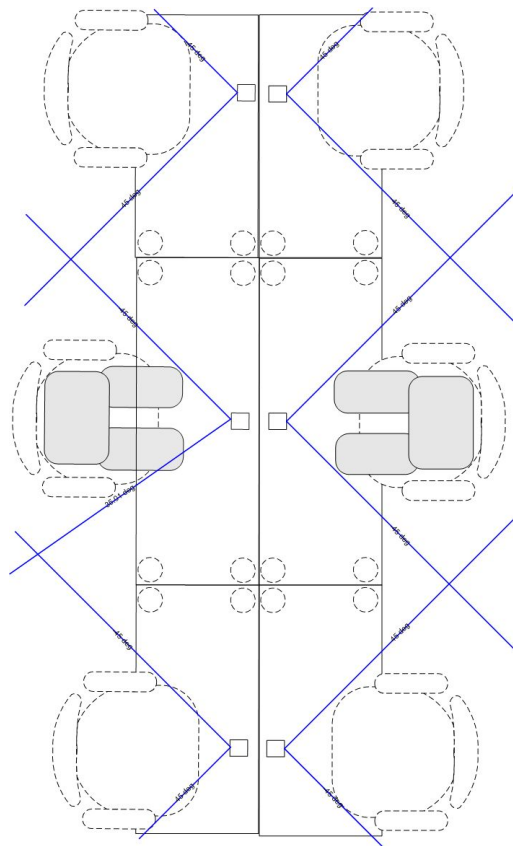
## People counters

- Mains powered
- Image based

# Accuracy

Focus is in **optimising sensor** design and software algorithms is to **minimise false positives** by:

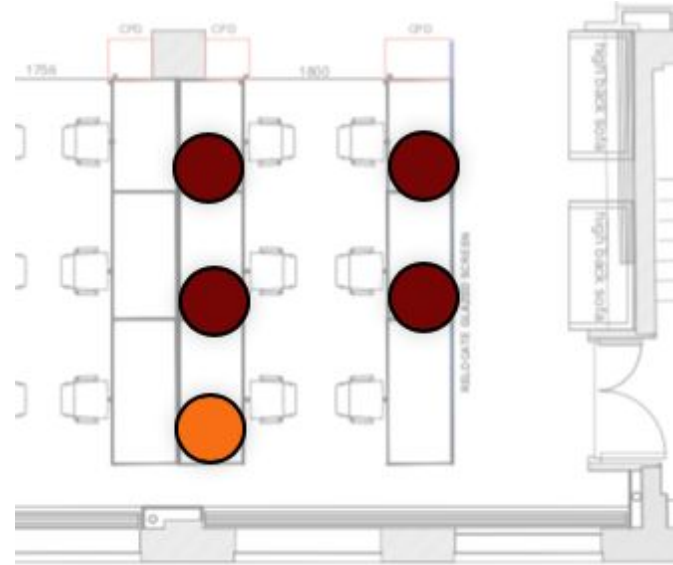
- A narrow field of focus for the PIR
- Categorising '*presence*' as being at desk for at least 10 minutes



# Do you need a sensor for each desk?

Not necessarily

- **50% coverage** can help extrapolate the high level utilisation figures
- **Move sensors** between floors to do time bound utilisation studies



# Meeting room counters

Ceiling mounted counters installed over meeting room doors

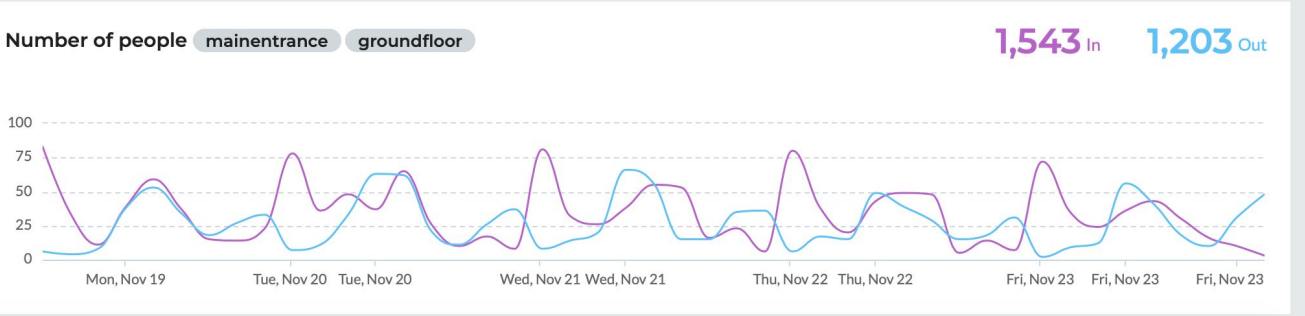
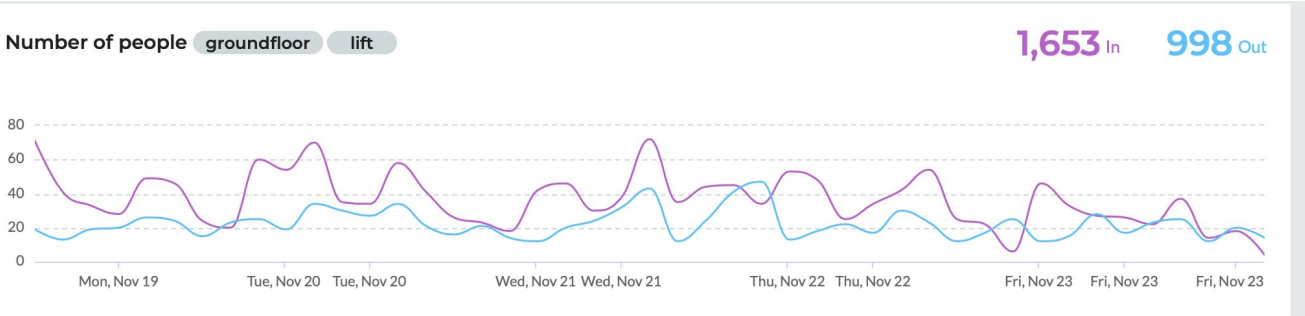
Avg number of people in **max8** **groundfloor**  
**meetingroom2**

**62%** Avg utilisation    **3** Avg occupants    **9** Peak occupants



# Understanding Traffic

Ceiling mounted counters installed over critical footfall areas



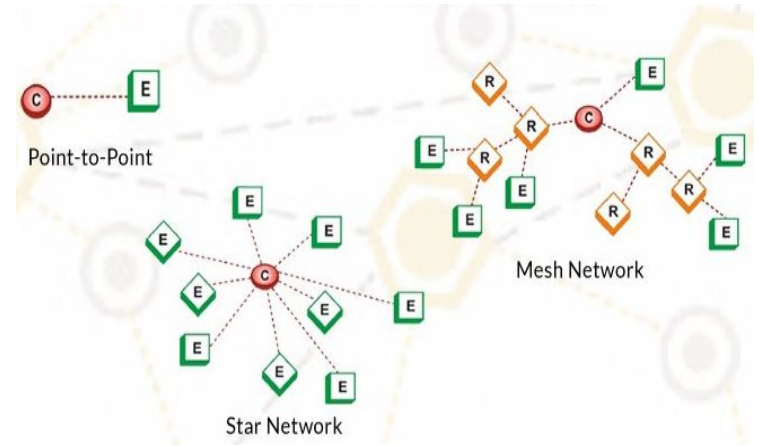
# The ideal network required for Smart Buildings



# Wireless Sensor Networks

Wireless sensors have been in used in building automation for nearly twenty years

- Early systems used Point to Point communication
- Then mesh networks emerged to overcome some of the challenges
- In the last few years we've seen the emergence of LPWANS (Low power wide area networks)
- Sensor networks are increasingly being deployed for wide range of use cases

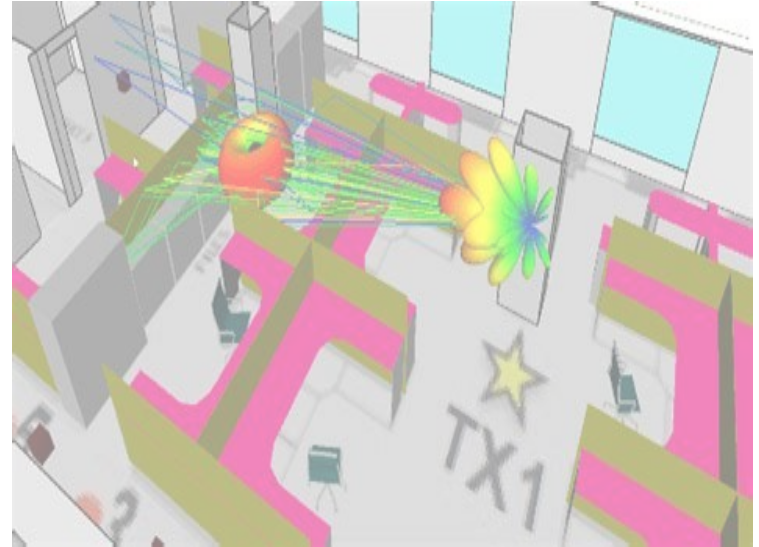


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# RF considerations

**Path loss:** Buildings can create a challenge to the transmission of radio signals.

- The higher the frequency, the worse it will get.
  - ◆ WiFi & BlueTooth don't travel far within a building
- Use lower frequency in 433/868/916 mHz - ISM bands
- Mesh networks require management
  - ◆ Star networks are simple to install & operate



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# Shouldn't touch the human network



## Why we're not on the IT network

- **Segregated** - means sensors don't interfere with or are affected by existing systems & networks
- **Separate** - hackers have been able to breach corporate security through 3rd party WAN access
- **Siloed** - manage your IoT devices differently, they are not PC's

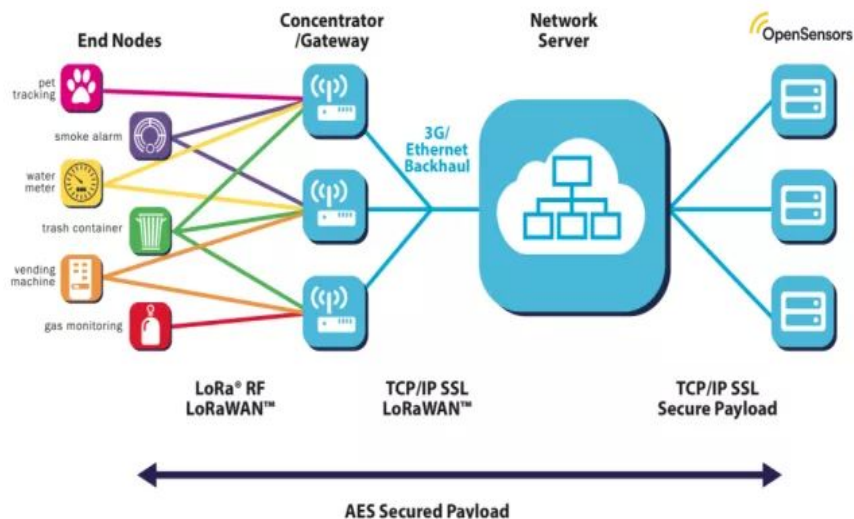
# Security

IoT security has generated a lot of headlines. This has mainly been for consumer devices

- **Avoid** using IP for sensors when you can..
- **Authenticate** ensure you only allow known sensors and gateways on system
- **Encrypt** from your sensor to your cloud or platform endpoint
- **Ops** Actively manage your device security via clearly defined InfoSec processes



# Why LoRaWAN



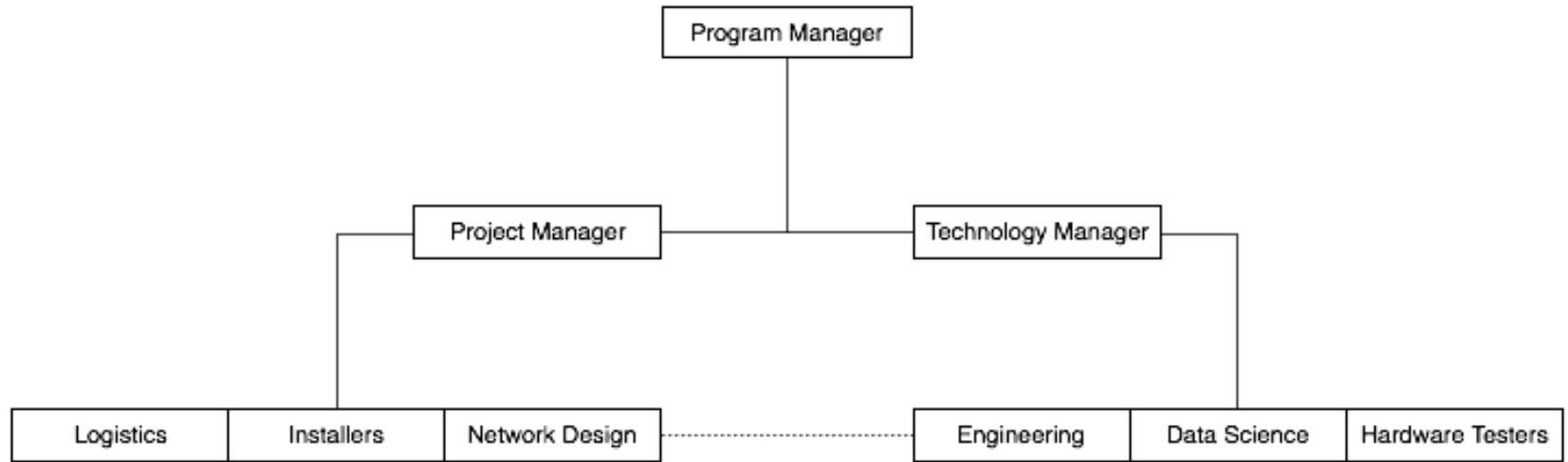
LoRaWAN is a network layer that runs on top of the LoRa radio layer.

- LoRa stands for Long Range which in a building context means **exceptional range**
- LoRaWAN is an open standard allowing **seamless interoperability** between different manufacturers devices
- LoRaWAN networks can be **public or private**
- LoRaWAN provides **end to end device security**

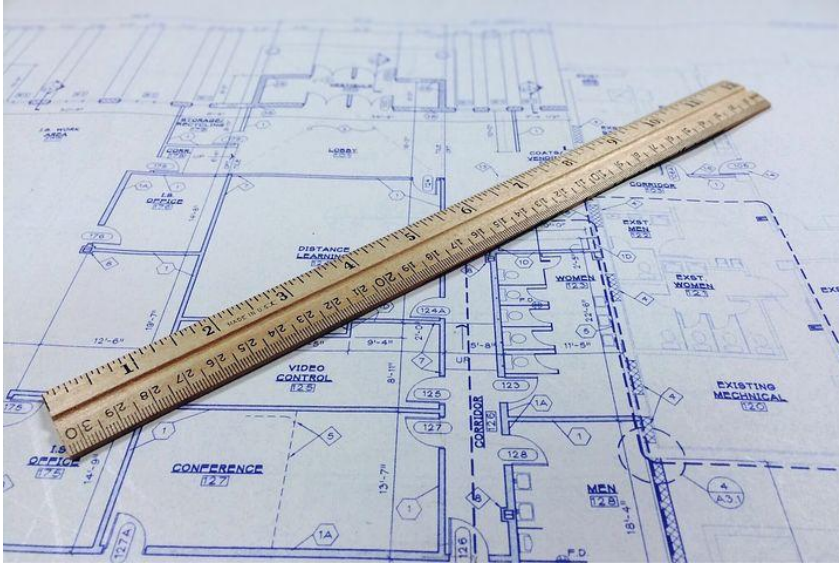
# Deployment best practices that mitigate risks



# Assemble a multi-disciplinary team



# Phase 1 - Prepare



- Kickoff meeting
- Ordering Stock
- Site survey
- Network design
- Completing pre-install work
- Hardware testing
- Shipping

## Phase 2 - Enable



- Installation
- Setup of multi-channel support (email, phone, web chat)
- Start tracking utilisation data
- Onboarding users
- Workshops for staff

# Phase 3 - Evaluate



- Ongoing review meetings with the client
- Reporting on insights gathered from utilisation data
- Coordinating office changes
- Gathering product feedback
- Reviewing ticket data for hardware improvements

# Key takeaways

## Choose the right type(s) of utilisation sensors based on your end goal

- Desk occupancy?
- Meeting room occupancy?
- People counters?

## Network considerations

- Wireless sensor networks
- RF consideration
- Security
- LoraWan

## Assemble a multidisciplinary team

- Prepare
- Deploy
- Enable
- Evaluate



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