



Defining a hybrid workplace model

Sharing best practices



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In today's session we'll cover

- Why focussing on employee experience matters when introducing hybrid working
- Key areas on which business leaders will need to focus as employees return to work
- The tools available to implement and manage hybrid working



David Attwell Thomas
Business Operations



Guest speakers



Sue Warman

VP People at AICPA & CIMA

With 25 years experience in HR Leadership and Executive roles, with a strong track record for driving positive change with a focus on identifying real issues and working with leaders to create successful and compelling organisations.



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Emma Dutton

Leadership Development Expert and Coach at Leopard LDL

Emma has a proven track record for initiating and delivering complex change programmes across multi-national organisations, having worked within IT and Telecommunications industries as an HR professional for more than 20 years.



Why is focussing on employee experience critical when defining hybrid working?

Employee experience
strategy



Employee feedback

Office UX

Benchmark success

Changing expectations



Work in the office

Work from home

Decide where to work

Employee behaviour



Empowerment

Collaboration

Social interaction

What areas will need to change in order to facilitate this shift?

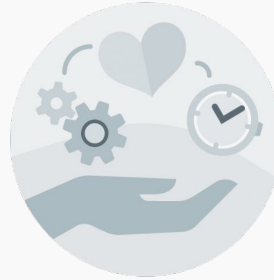
Physical change



Office redesign

Define what hybrid work means for your organisation

Corporate responsibility



Wellbeing

Employee feedback

Training & Development

Workplace strategy



Fostering resilience

Integrating technology

Cross departmental collaboration

What systems need to be introduced to manage hybrid working?

Qualitative &
quantitative data



Employee surveys

Office utilisation data

Clear
communication



New way of working policies

Clear cultural expectation

Space management &
booking solutions



Office occupancy overview

Workspace booking systems

Key takeaways

Changing expectations



Employee expectations are changing and businesses need to integrate this in the workplace.

Evaluate space



Think critically about your office space and make evidence based decisions when planning.

Collaboration



Workplace change requires inter-departmental collaboration and gauging employee sentiment is vital to success

Workspace booking systems



Accessibility to easily book workspaces when required will be fundamental to hybrid work environments.

Q&As



Sue Warman

sue.warman@aicpa-cima.com
+44 7881 289 876



Emma Dutton

emma@leopard-ldl.co.uk
+44 7870 645 934



David Attwell Thomas

david.a@opensensors.com
+44 (0)20 3868 4376