# Key meeting room utilisation metrics



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# In today's session we'll cover

- Why meeting room occupancy is important
- Which metrics and data relate to specific challenges
- What kind of changes you can make based on these metrics
- Questions throughout & final Q&A



**David Attwell Thomas** Business Operations

# Why are meeting rooms important?

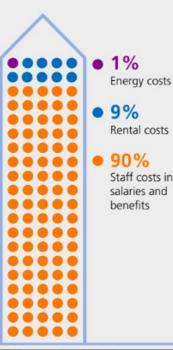
Lease costs are typically the 2nd largest cost in any organisation

• 1% increase in productivity would add £20bn to economy

Duncan Weldon, Economist & former BBC Newsnight Correspondent

 Buildings represent 36% of global energy usage & 39% of CO2 emissions

**Global Perspectives** 





# Key metrics: Occupancy sensors

Rooms overview			17/02/2020-24/02/2020, M-F, 9am-6pm •	
Underused rooms	Avg time occupied per day	Busiest day	All rooms occupied per day	
3 / 15 total rooms	<b>3h 31m</b>	4h 19m / Tue, 18 Feb 20	Oh 30m	
Used < than 20% (approx. 2hrs/day)	Work hours: 09:00 - 18:00	Day with highest occupancy of rooms	Time when all rooms are occupied	

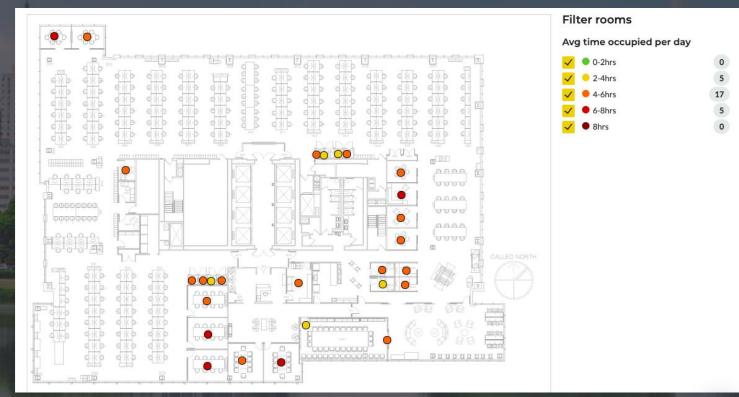
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#### When are these metrics useful?

- Employee complaints regarding lack of space identifying which spaces are most popular
- Meeting room no shows rooms 95% booked, but 38% no shows
- Inappropriate & bulk room reservation



## **Occupancy across floors**





# **Occupancy by Asset Type**

#### Avg room utilisation by Asset-Type

^ Asset-Type	$\widehat{\circ}$ All rooms occupied per day	$\widehat{\circ}$ Avg time occupied per day	Underused rooms	
Conference Room	0h 36m	5h 13m +58.0%	0	16
Focus Room	6h 24m	4h 50m +54.0%	0	2
Medical Room	6h 12m	5h 17m +59.0%	0	1
Phone Booth	2h 50m	2h 39m -1.0%	0	3
Pod	2h 0m	2h 1m +3.0%	2	4
Room	0h 40m	4h 2m +1.0%	1	11
Formal	0h 50m	3h 55m +2.0%	2	11
Informal	3h 20m	2h 51m +1.0%	0	2



# **Key metrics: Occupancy sensors**

#### **Rooms overview**

Underused rooms

• 3 / 15 total rooms

Used < than 20% (approx. 2hrs/day)

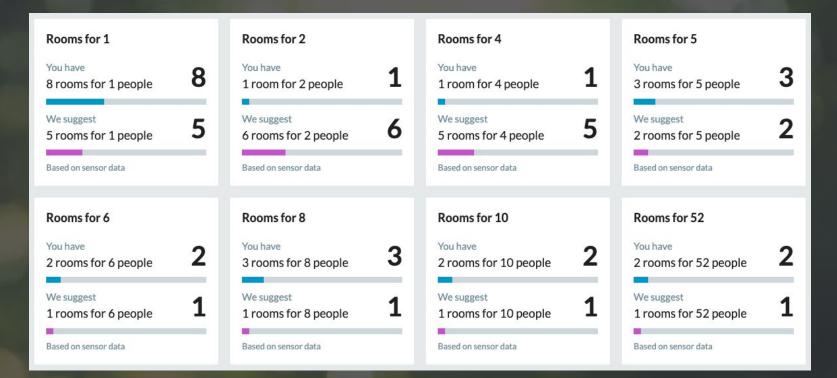
Avg time occupied per day **3h 31m** Work hours: 09:00 - 18:00 Busiest day 4h 19m / Tue, 18 Feb 20 Day with highest occupancy of rooms All rooms occupied per day Oh 30m

Time when all rooms are occupied

17/02/2020-24/02/2020, M-F, 9am-6pm •



## Why use counter sensors?





# Join the conversation

# Ask us a question

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